

THE CLAREMONT COLLEGES

HOURS OF OPERATION
STUDENT SERVICES

REVISED – Sunday, March 15, 2020

Hours of Operation and Modes of Operation Effective Monday, March 16, 2020

Spring break is officially underway beginning Monday, March 16, 2020; however, many students will likely be leaving campus given the transition to online/remote instruction. Please share hours of operation and mode of operations for the following services.

Student Health Services

- Open 8 am - 5 pm closed for lunch from noon to 1 pm, Monday through Friday.
- SHS will see urgent visits and medication refills, no routine appointments during spring break (March 16, 2020 - March 27, 2020).
- Our RN advice line is available 24/7; please call 909-621-8222 and follow the prompts to speak to an RN.
- For SHIP (Aetna student health) here is the link to [24/7 RN advice line](#).
- For SHIP (Aetna student health) here is the link to [Teledoc](#); Aetna is offering zero copayments for these services for the next 90 days-for any reason.
- SHS can be reached at 909-621-8222.

Monsour Counseling and Psychological Services (MCAPS)

- Open 8:30am - 5:00 pm closed for lunch from noon-1 pm, Monday through Friday.
- MCAPS will have crisis appointments available for students, as well as scheduled urgent care appointments with therapists who are here that week.
- In addition, Monsour will continue to offer crisis support via telephone to all students, whether on or off campus, 24 hours/day. To access this service, please call us at 909-621-8202, and either request to be transferred to an on-call therapist for a phone assessment, or after hours press "1" to be connected to an on-call therapist.
- MCAPS in-person therapists will remain available to consult with Deans and other 7C students/staff /faculty during regular business hours.
- Psychiatry services for students remaining in the local area and who can come to campus will remain available.
- Referral services to assist clients in finding appropriate off-campus mental health care for local students with routine concerns, as well as for those who have returned home will be provided.

- Regular (non-crisis) on-going therapy will not be available for the remainder of this semester.

For both SHS and MCAPS or in an emergency, after hours or weekends, call Campus Safety at 909-607-2000.

McAlister Center for Religious Activities

- Swipe access to McAlister will be terminated on Friday, March 13, 2020 at 5pm.
- Staff will work remotely beginning Monday, March 16 and is available as follows:

Please contact Ariel Gachupin, Office Coordinator:

arielg@claremont.edu

909-621-8685

To reach a Chaplain directly:

Rabbi Danny:

dshapiro@claremont.edu

909-621-8824

[Schedule an online meeting](#)

Father Joe:

joe.fenton@claremont.edu

909-625-0369

Imam Adeel:

adeel.zeb@claremont

909-621-8822

[Schedule an online meeting](#)

- The Chaplains will continue to provide support to students with support, education and online meetings.
- Through these uncertain times, feelings of isolation and worry may occur. Please know that the Chaplains are available and eager to support you. Please don't hesitate to reach out for help, questions, or suggestions of ways we can better serve you. The Chaplains are exploring opportunities to connect with students in a virtual environment. Any updates on this availability will be posted to the [Chaplains](#) website.

Chicano Latino Student Affairs (CLSA)

- Swipe access to CLSA will be terminated on Friday, March 13, 2020 at 5:00pm.
- Staff will work remotely beginning Monday, March 16 and will be available by email at clsa@claremont.edu. Students can contact CLSA staff via phone at 909-621-8044 and Dean Tony Jimenez at 909-607-3288, email and Zoom teleconferencing.
- CLSA will continue to assist students with the following services:
 - Advising students
 - Reviewing personal statements for graduate/research programs, internships, jobs, etc.
 - Conducting interviews with students who want to be CLSA sponsors (peer mentors). The format for interviews will be confirmed by CLSA.
- CLSA staff are exploring opportunities to connect with students in a virtual environment. Any updates on this availability will be posted to the [CLSA](#) website.

Office of Black Student Affairs (OBSA)

- Swipe access to OBSA will be terminated on Friday, March 13, 2020 at 5pm.
- Staff will work remotely beginning Monday, March 16 and will be available by phone at 909-607-3669 and email at obsa@claremont.edu
- OBSA will continue to assist students with the following services:
 - Advising students
 - Reviewing personal statements for graduate/research programs, internships, jobs, etc.
- OBSA staff are exploring opportunities to connect with students in a virtual environment. Any updates on this availability will be posted to the [OBSA](#) website.

Student Disability Resource Center (SDRC)

- Staff will work remotely beginning Monday, March 16 and will be available by email at sdrc@cuc.claremont.edu or 909-607-7419. Please leave a voicemail message and your call will be returned.
- SDRC will continue to provide services for assistive technology support, student accommodation support, faculty support and other services. We will have limited ability to proctor in person exams and this can be arranged on a case by case basis. Faculty who are interested in how to ensure accommodations are made using the new online platforms can call or email for assistance. Meeting or training requests that can be filled by phone or Zoom will be accepted but no in person meetings, trainings or events will be held for the remainder of the Spring semester.
- Disability Coordinator meetings will continue to be held but will be moving to a conference call platform.

Health Education Outreach (HEO)

- HEO is available by email at heo@claremont.edu

Huntley Bookstore

- The bookstore will remain open. Hours of operation will be 10am – 4pm, Monday through Friday.

Connections

- Connection will maintain the same hours as the Library: 9am – 5pm, Monday through Friday.
- Mail services will continue as normal 9am – 5pm, Monday through Friday.